



# Better Care at Lower Cost

## PRIMARY CARE

### HEALTH CENTERS PROVIDE ACCESS TO VITAL SERVICES



**943,800**  
medical visits  
in 2018



**293,567**  
patients with medical  
diagnoses seen at  
Health Centers in 2018



**16%** increase in  
medical patients  
from 2014 to 2018



**3.2**  
medical visits per  
patient in 2018

### HEALTH CENTERS PROVIDE COMPREHENSIVE, HIGH-QUALITY PRIMARY CARE SERVICES



**60%** of patients age 18-85 with hypertension had their blood pressure under control (BP < 140/90) in 2018, which meets the benchmark set by Health People 2020



**43%** increase in HIV testing  
from 2014 to 2018



**89%** of patients aged 5-64 with persistent asthma were appropriately prescribed medication

**39%** increase in patients screened for Hepatitis C from 2017 to 2018



**81%** of adults diagnosed with coronary artery disease were prescribed a lipid lowering therapy at a Health Center

**16%** increase in patients with a flu vaccine from 2017 to 2018

### HEALTH CENTERS MANAGE THE TOTAL COST OF CARE



**973.2** full-time equivalent  
medical personnel worked in  
Health Centers in 2018



**\$169:** Average Health Center  
cost per visit related to  
medical/primary care services in  
2018



**\$543:** Average total Health  
Center cost per patient receiving  
medical/primary care in 2018



**88%** of Virginia Health Centers have one or more sites with Patient Centered Medical Home recognition

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## ORAL HEALTH

### HEALTH CENTERS SERVE A LARGE AND GROWING POPULATION WITH ORAL HEALTH NEEDS



**65,879**  
dental patients were seen at a Health Center in 2018



**35%** increase in dental patients from 2014-2018



**151,394**  
dental visits at Health Centers in 2018



**33%** increase in dental visits between 2014 and 2018

### HEALTH CENTERS PROVIDE COMPREHENSIVE, HIGH-QUALITY ORAL HEALTH SERVICES



Virginia Health Centers exceeded the Healthy People 2020 goal for dental sealants for children age 6-9 years (47% in 2018 compared to the 28% goal)



**40%** increase in Dentists and Dental Hygienists on staff at Community Health Centers from 2014 to 2018



**31%** increase in oral exams between 2014 and 2018



**66%** reduction in dental emergency visits between 2014 and 2018

### HEALTH CENTERS MANAGE THE TOTAL COST OF CARE



**204.6** full-time equivalent dental personnel worked in Health Centers in 2018



**\$240:** Average Health Center cost per visit related to dental services in 2018



**\$551:** Average Health Center cost per patient receiving dental services in 2018



Health Centers care for patients with oral health needs by providing an integrated care approach to improve patients' oral and physical health and reducing the cost of care

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## BEHAVIORAL HEALTH

HEALTH CENTERS SERVE A LARGE AND GROWING POPULATION WITH BEHAVIORAL HEALTH NEEDS (MENTAL HEALTH, ALCOHOL, TOBACCO AND/OR SUBSTANCE USE)



**19,451** Mental Health and **1,835** Substance Abuse patients were seen at Health Centers in 2018



**84,683** visits involved Mental Health, and **7,473** visits involved Substance Abuse services in 2018



**67%** increase in Mental Health and **137%** increase in Substance Abuse patients from 2014 to 2018



**7%** increase in Mental Health and **58%** increase in Substance Abuse visits from 2017 to 2018

## HEALTH CENTERS PROVIDE HIGH-QUALITY BEHAVIORAL HEALTH SERVICES



**68%** of patients age 12+ were screened for Depression and, if appropriate, had a follow-up plan documented in 2018 (up from 40% in 2014)



From 2017 to 2018, patients who use tobacco dropped **2%** and visits for tobacco use disorder dropped **12%**



**92%** of patients age 18+ were screened for tobacco use and, if appropriate, received cessation counseling intervention (up from 80% in 2014)

## COMMUNITY HEALTH CENTERS ARE ECONOMICALLY EFFICIENT



**106.9** full-time equivalent Mental Health and Substance Abuse personnel worked in Health Centers in 2018



**\$157:** Average Health Center cost per visit related to Mental Health and **\$197** for Substance Abuse services in 2018



**\$684:** Average Health Center cost per patient receiving Mental Health Services and **\$805** for Substance Abuse services in 2018



Health Centers care for patients with behavioral health needs by providing an integrated care approach to improve patients' mental and physical health and reducing the cost of care.

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